4-H Online Family Login Problems

If you are having trouble logging in to FairEntry, follow these steps to help troubleshoot the issue.

Step 1: Verify you can log in to 4-H Online

Using the same email and password you are using for FairEntry, try logging in to 4-H Online.

- **If you are NOT able to log in to 4-H Online:**
    - Double check that you are using the correct email address.
    - Use the "Forgot your password?" option to reset your password.
    - If you still cannot access your account, contact the Extension office so we can help review your account.
- **If you ARE able to log in to 4-H Online:**
    - Move on to Step 2 to continue troubleshooting FairEntry.

Important Note:
If your child is listed under more than one family profile in 4-H Online, you must use the Primary Family account to log in to FairEntry and make entries.

Step 2: Verify your member has been imported into the fair

If you can log in to 4-H Online but cannot find your member in FairEntry, the issue may be related to enrollment status.

- Your member must be listed as Active in 4-H Online to appear in FairEntry.
- If your enrollment was submitted recently, it may not have been imported yet.

If you believe your member should be active but still cannot be found, please contact the Extension office for assistance.

Step 3: Make sure you are logging in the correct way

When logging into FairEntry, it is important to use the correct option.

- On the FairEntry login screen, select the green "Sign in with 4-H Online" button.

- Do NOT enter your email and password in the standard login fields unless you have created a separate FairEntry account.

Important:

- If you do not use the “Sign in with 4-H Online” button, you may receive a “No Account Found” message.
- You may also see this message if you select “Forgot your password?” on the FairEntry login screen.

If you need to reset your password, you must do so through 4-H Online, not FairEntry.

If you continue to have trouble after trying these steps, please reach out—we’re happy to help!

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